



Evidence analysis – VET Quality Framework

ORGANISATION DETAILS

Organisation's legal name **Regal Security & Industry Training Pty Ltd atf Regal Security Trust**

Trading name/s Regal Security and Industry Training

RTO number (if any) na

REVIEW DETAILS

Type of review **Sanction**

Audit number 1005499

Date evidence received 15/9/2015

Date review conducted 24/09/2015

REVIEW TEAM

Reconsideration officer na

Review officer Mark Shrubshall

Technical adviser/s na

SCOPE OF REVIEW

Code	Training Product	Mode/s of delivery/assessment*
CPP20212	Certificate II in Security Operations	Face to face & self-paced
HLTAID003	Provide first aid	Face to face
HLTAID001	Provide cardiopulmonary resuscitation	Face to face
SITHFAB201	Provide responsible service of alcohol	Face to Face

*Apprenticeship, Traineeship, Face to face, Distance, Online, Workplace, Mixed, Other (specify)

FINDING FOLLOWING EVIDENCE REVIEW

Finding as at 24/09/2015: Compliant

- The level of non-compliance considers the potential for an adverse impact on the quality of training and assessment outcomes for students.
- If non-compliance has been identified, this analysis describes evidence of the non-compliance.

Clause 1.1

FINDING: Compliant

Outstanding non-compliance:

CPP20212 Certificate II in Security Operations

- The strategy submitted for the above qualification:



- Is not consistent with the training product and does not provide an amount of training to enable each learner to meet the requirements for each unit of competency in the course.
- Does not demonstrate that the organisation has determined the amount of training they provide to each learner is in regard to the existing skills, knowledge, experience of the learner and the mode of delivery (Clause 1.2 a)
- The strategy for the above qualification consisting of 12 units states that the program of study consists of 8 days face-to-face training and assessment over 2 weeks, (4 days per week) with 5 days pre-reading prior to starting the course.

The AQF identifies the volume of learning for a Certificate II is typically 0.5 - 1 year which equates to 600-1200 hours (page 16 user guide Standards for Registered organisations (RTOs) 2015).

The strategy does not provide a rationale to explain how the organisation has determined that the nominated duration for the course provides sufficient amount of training to enable each learner to meet the requirements of each unit of competency. In particular, there has been no pedagogical rationale provided to support the variation between the nominated duration (8 days face-to-face training and assessment over 2 weeks) and the guidance provided by the AQF as listed above.

It is not clear how the strategy and in particular the volume of learning, have been developed to meet the needs of industry. Under industry consultation, it identifies Robert Basile (Managing director of the RTO) as having the ability to have wide-ranging contacts with industry through his role as Managing Director of his own Security Company and being Vice president of the Security and Traffic Control Executive Association. However, the evidence supplied does not show when consultations have taken place, who with and what response was received to support the nominated duration of the course.

- The strategy identifies target clients of the qualification as being **new entrants** to the security industry further on it states clients who may enrol include:
 - Candidates seeking further training in security dog handling
 - Candidates with an interest in the field of security dog handling
 - Candidates seeking a career change
 - Former military personnel
 - Former police personnel
 - Former corrections officers

The strategy for such a diverse range of candidates does not provide information on how the organisation will determine the amount of training they will provide to each learner with regard to the existing skills and knowledge.

HLTAID003 Provide first aid

- The strategy for the above unit did not demonstrate
 - An amount of training that is consistent with the training product

Inconsistencies were identified in the training and assessment strategy for the above unit. For example:

(Page 1) the strategy refers to the duration of the course as being 1 Day face to face and a workbook to be completed prior to class attendance.

(Page 2) the strategy identifies the volume of learning as:

- Guided activities will equate to **18 hours**
- Self-directed activities will equate to **6 hours**

(Page 3) the volume of learning chart identifies



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- Guided activities **12 hours**
 - Self-directed activities **12 hours**

(Page 4) provides information of industry participation in its development.

Michael Jones from First Aid Advantage is identified in the strategy as the industry contact.

Michael Jones confirms that the strategy has been designed to meet industry needs and the structure of the training provides for **nine-days of classroom delivery and assessment**, which will be by way of simulated activities and written questions will equip the participants with the skills as outlined in the document. It was noted that Michael has neither signed nor dated the industry consultation part of the document.

Consequently, the strategy does not demonstrate an amount of learning that is consistent throughout the strategy furthermore it does not demonstrate that it will meet the needs of industry.

The strategy does not provide a rationale as to how the organisation has determined that the amount of training is sufficient in particular to meet the requirements of the training product.

HLTAID001 Provide cardiopulmonary resuscitation

- The strategy for the above unit did not demonstrate
 - An amount of training that is consistent with the training product

Inconsistencies were identified in the training and assessment strategy for the above unit. For example:

(Page 1) the strategy refers to the duration of the course as being **3 hours**

(Page 2) the strategy identifies the volume of learning as

- Guided activities **4 hours**
- Self-directed activities **6 hours**

(Page 4) provides information of industry participation in its development.

Michael Jones from First Aid Advantage is identified in the strategy as the industry contact.

Michael Jones confirms that the strategy has been designed to meet industry needs and the structure of the training provides for **nine-days of classroom delivery and assessment**, which will be by way of simulated activities and written questions will equip the participants with the skills as outlined in the document. It was noted that Michael has neither signed nor dated the industry consultation part of the document.

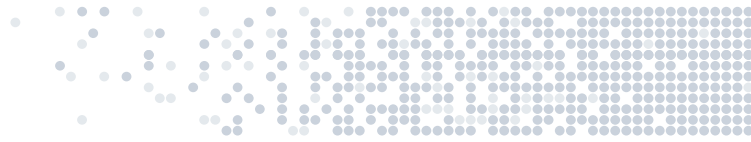
Consequently, the strategy does not demonstrate an amount of learning that is consistent throughout the strategy furthermore it does not demonstrate that it will meet the needs of industry.

The strategy does not provide a rationale as to how the organisation has determined that the amount of training is sufficient in particular to meet the requirements of the training product.

SITHFAB201 Provide responsible service of alcohol

- The strategy for the above unit did not demonstrate
 - An amount of training that is consistent with the training product

(Page 1) the strategy refers to the duration of the course as being **5 hours** and self-directed activities will equate to **10 hours**.



(Page 2) the strategy identifies the volume of learning as

- Guided activities **7 hours**
- Self-directed activities **8 hours**

Consequently, the strategy does not demonstrate an amount of learning that is consistent throughout the strategy furthermore it does not demonstrate that it will meet the needs of industry.

The strategy does not provide a rationale as to how the organisation has determined that the amount of training is sufficient in particular to meet the requirements of the training product.

Furthermore, for each of the scope items the evidence provided does not demonstrate that the RTO will be compliant with all aspects of the clause and the AQF by no later than 1 July 2015 as required of the transition arrangements.

Analysis of evidence:

Evidence provided

- Audit response
- Training and assessment strategy CPP20212 Certificate II in Security Operations
- Training and assessment strategy *HLTAID003 Provide first aid*
- Training and assessment strategy *HLTAID001 Provide cardiopulmonary resuscitation*
- Training and assessment strategy *SITHFAB201 Provide responsible service of alcohol*
- STCEAQ – Reference
- JB Security Reference

CPP20212 Certificate II in Security Operations

- The strategy submitted for the above qualification:
 - Is consistent with the training product and provides an amount of training to enable each learner to meet the requirements for each unit of competency in the course.
 - Demonstrates that the organisation will determine the amount of training they provide to each learner is in regard to the existing skills, knowledge, experience of the learner and the mode of delivery (Clause 1.2 a).

The amended training and assessment strategy provides an amount of training that is consistent throughout the strategy. The “*Prior to accepting student enrolment*” analysis **if implemented** will assist in the organisation in ensuring the amount of training they provide to each learner is adjusted based on their existing skills, knowledge and experience.

HLTAID003 Provide first aid

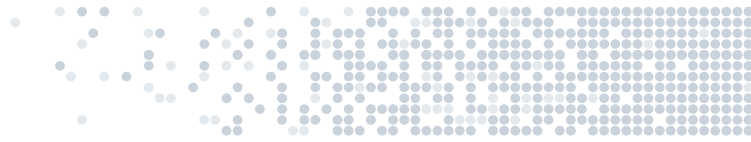
- The strategy submitted for the above unit:
 - Demonstrated an amount of training that is consistent with the training product

The amended training and assessment strategy demonstrates an amount of learning that is consistent throughout the strategy.

HLTAID001 Provide cardiopulmonary resuscitation

- The strategy for the above unit:
 - Demonstrated an amount of training that is consistent with the training product

The amended training and assessment strategy demonstrates an amount of learning that is consistent throughout the strategy.



SITHFAB201 Provide responsible service of alcohol

- The strategy for the above unit:
 - Demonstrated an amount of training that is consistent with the training product

The amended training and assessment strategy demonstrates an amount of learning that is consistent throughout the strategy.

Clause 1.2

FINDING: Compliant

Outstanding non-compliance:

- Please refer to Clause 1.1. As the non-compliances for this clause are reflected in Clause 1.1.

Analysis of evidence:

- The organisation submitted compliant evidence for Clause 1.1 resulting in 1.2 becoming compliant.

Clause 2.1

FINDING: Compliant

Outstanding non-compliance:

- As non-compliance remain against other Standards the registered training organisations Chief Executive has not ensured that the registered training organisation has complied with the Standards for Registered Training Organisations (RTOs) 2015.

Analysis of evidence:

- The submission of compliant evidence for the outstanding non-compliances identified in the report, demonstrates that the organisations Chief Executive has ensured that the registered training organisation has complied with the Standards for Registered Training Organisations (RTOs) 2015.